

## **Tremendous Value for each Vision Care Dollar**

OptiCare partners with its provider panel to offer significant eye care buying power for its members. OptiCare doesn't restrict members to certain frames, lenses or add-ons. OptiCare doctors may prescribe, and members may select, the eyewear that best suits each patient's visual requirements and preferences.

Our success is a direct result of satisfied clients and members. To ensure the continued satisfaction of our clients, OptiCare provides a wide range of support dedicated to providing exceptional quality and service. With OptiCare, our clients can always expect:

### **Maximum Value**

- Exceptional discounts for examinations and materials
- The highest training standards for doctors, including Therapeutic Pharmaceutical Agent (TPA) certification for OptiCare optometrists and American Board of Ophthalmology (ABO) certification for OptiCare ophthalmologists

### **Comprehensive Service**

- An experienced Client Services Department that effectively supports our clients
- Customized reporting options and data submission methods so clients can choose how they manage their eye care benefit
- Proven data mining techniques to identify and manage members with potentially vision threatening medical conditions

### **Uncomplicated Administration**

- Comprehensive Internet site at [www.opticarevisionplans.com](http://www.opticarevisionplans.com) and toll-free numbers to provide immediate assistance to our clients and members
- No claim forms, no hassle – OptiCare doctors contact OptiCare directly to verify eligibility and obtain payment for eye care services
- OptiCare offers the most flexible means of plan funding in the industry (choices include underwritten, ASO or Section 125 and employer or employee financed)

At OptiCare, we're dedicated to delivering extraordinary eye care coverage that endows genuine value to the organizations that purchase our benefit. We do our utmost to persistently perfect the quality of our plans and service while endeavoring to deliver personalized care and services.

## *OptiCare Member Services*

When members obtain services from OptiCare providers, they get the most value from their OptiCare benefits. OptiCare offers two convenient ways to locate an OptiCare doctor or to confirm that a provider is an OptiCare doctor. OptiCare providers may be quickly located at [www.opticarevisionplans.com](http://www.opticarevisionplans.com). Members simply go to OptiCare's Web site and search for doctor by name or location. Members may also call OptiCare's toll free number to search for a doctor by area or name. If members desire a list of OptiCare doctors forwarded to them, an OptiCare member services representative will assist.

Similarly, if members have a question about their vision benefits, they simply access [www.opticarevisionplans.com](http://www.opticarevisionplans.com) or call OptiCare Member Services to find answers fast. With our easy-to-use systems, they'll find information on:

- Locating an OptiCare doctor
- Using their eye care benefits
- Eye care coverage information
- Answers to frequently asked questions about eye care coverage

OptiCare provides a full spectrum of quality vision care benefits. Our plans offer:

1. **EYE EXAM:** Comprehensive eye exam covered (less copay) via OptiCare's national network of doctors
2. **GLASSES:** OptiCare allowances may be used for any frame or prescription ophthalmic lenses
3. **CONTACT LENSES:** OptiCare offers flexibility to choose elective, prescription contact lenses instead of eyeglasses by providing an allowance toward services and materials
4. **VALUE ADDED BENEFITS:** 15 percent discount on the cost of additional pairs of non-covered prescription glasses (lenses and frames), ability to use that allowance to pay for a contact lens exam when contact lens services are received from an OptiCare doctor and reduced costs when using an OptiCare doctor
5. **LASIK SURGERY:** 15% off LASIK procedures via LASIKPlus Vision Centers

In addition, OptiCare's Vision Plans promote eye health preventive care and wellness. Because the eye acts as an early warning system, OptiCare and its provider partners promote eye health via regular and thorough eye exams and early corrective treatment. Comprehensive eye exams, in addition to detecting visual disorders that may require corrective lenses, may also detect a number of ocular conditions and, in limited instances, medical conditions such as diabetes and hypertension in their early stages. Left undetected and untreated, these conditions may result in higher overall health care costs. Because most people see their eye care professional on a regular basis, an eye exam offers a great opportunity to get an early warning of problems in the making.